

Key Facts AMS01

Location and Building:

- ❖ Capronilaan 2, 1119 NR Schiphol-Rijk;
- ❖ Building erected in 1995; maincubes refurbishment 03/2018;
- ❖ Risk analysis: No special risks;
- ❖ Protection zone concept with separation system;
- ❖ Comprehensive video surveillance system;
- ❖ Fire protection with VESDA and automatic fire extinguishing system.

IT-Rooms and Capacity:

- ❖ Total IT area 4,400 sqm over rooms of various sizes (170sqm to 1,100 sqm);
- ❖ Flexible IT load/cooling capacity per IT room;
- ❖ Standard rack dimensions: 800mm x 1,000mm x 42U (optional other dimensions);
- ❖ Option: Security cages to separate customers in larger IT rooms;
- ❖ Consistent cold-isle containment;
- ❖ PUE <= 1.8 (guaranteed, refurbishment design 1.6);
- ❖ Power and cooling redundancies: N+1.

Network Infrastructure:

- ❖ Redundant-, two-way fiber feeding into the building;
- ❖ Carrier-neutral data center, currently available:
BT, CenturyLink (formerly Level3), Cogent, Colt, Coolwave, Eunetworks, Eurofiber, Fiberring, GTT, Interoute, KPN, NL-IX, Relined, Tele2, Verizon, Vodafone-Ziggo;
- ❖ Access to the maincubes secure**exchange** platform

SLA, Contracts and Data Protection:

- ❖ SLA availability of all colocation services: 100%;
- ❖ Temperature and relative humidity: 24 °C +/- 3 °C @ 20% - 80%;
- ❖ Remote-Hands;
- ❖ Service Desk and Service Portal (with APP, planned);
- ❖ Access 24/7 (security personnel 24/7 on-site);
- ❖ Contracts under Dutch law; GDPR;
- ❖ Colocation customer data remains auditable in NL/EU.

Certifications:

- ❖ ISO 9001, ISO 27001 (in preparation);
- ❖ Customer specific certifications on request.